

Housing and Wellbeing Service

Northampton's retained housing service



Phil Harris
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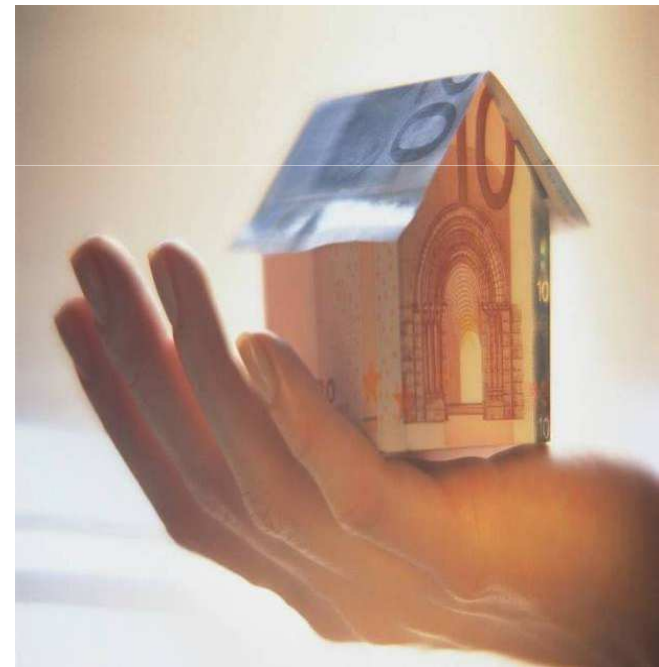
NORTHAMPTON
BOROUGH COUNCIL

Housing and Wellbeing Service



Housing Options and Advice

- Preventing homelessness
- Dealing with harassment and illegal eviction
- Tackling rough sleeping and domestic violence
- Assessing affordability and advising on options
- Discharging Council's homelessness duties



Housing Options and Advice

- **Housing Advisers and Money Advisers**
- **Outreach Workers (based at Oasis House)**
- **Homelessness Prevention Fund**
- **Homelessness Officers**
- **Interim (temporary) accommodation**



Oasis House

- **£5.5m Places for Change housing and support**
- **48 x 1-bed apartments**
- **24 hour support**
- **Courtyard garden**
- **Medical services and laundry**
- **IT / training suite**
- **Co-located services**



Private Sector Housing

- Dealing with serious disrepair and unsafe, badly managed housing
- **Licensing houses in multiple occupation**
- **Bringing empty homes back into productive use**
- **Operating not-for-profit social lettings agency**



Private Sector Housing

- **Assessing applicants' entitlement to Disabled Facilities Grants (DFGs)**
- **Designing a suitable scheme of works**
- **Overseeing the DFG process to ensure the timely and satisfactory completion of works**



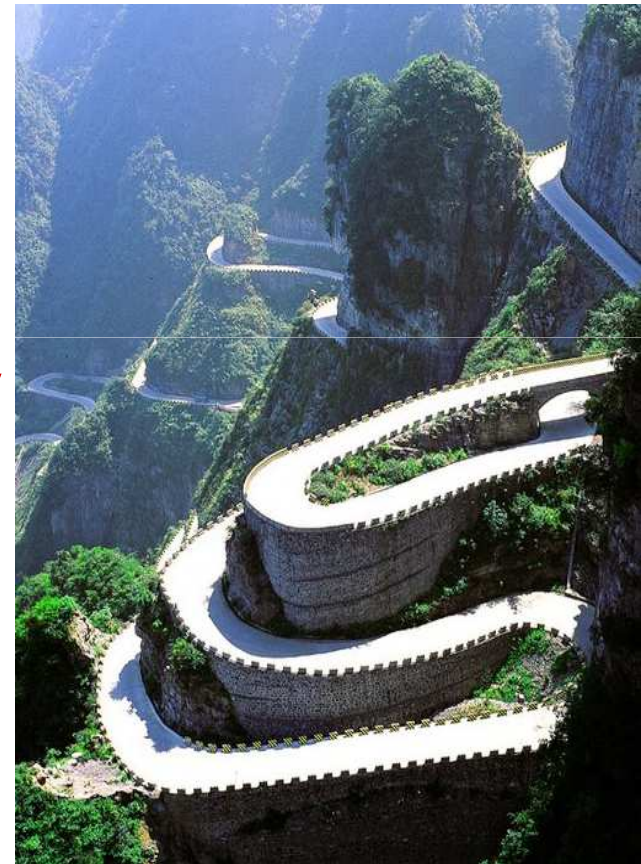
Private Sector Housing

- Senior Housing Standards Officer
- Housing Standards Officers
- **A multidisciplinary team in social lettings agency (responsible for procuring, letting and managing)**
- Senior Adaptations Officer
- Technical Officers and Caseworkers (Adaptations)



Housing Strategy and Development

- **Housing Strategy**
- **Homelessness Strategy**
- **Rough Sleepers Strategy**
- **Domestic Abuse Strategy**
- **Housing Allocations / Local Lettings Policies**
- **Development of new and affordable housing**



Community Wellbeing and Partnerships

- **NCC is setting up a Community Interest Company to commission wellbeing services**
- **Your health**
- **Your home life**
- **Your social life**
- **Your work life**



Community Wellbeing and Partnerships

- **NBC is leading a local Wellbeing Partnership that will transform the way in which local services work together**
- **Telling your story once**



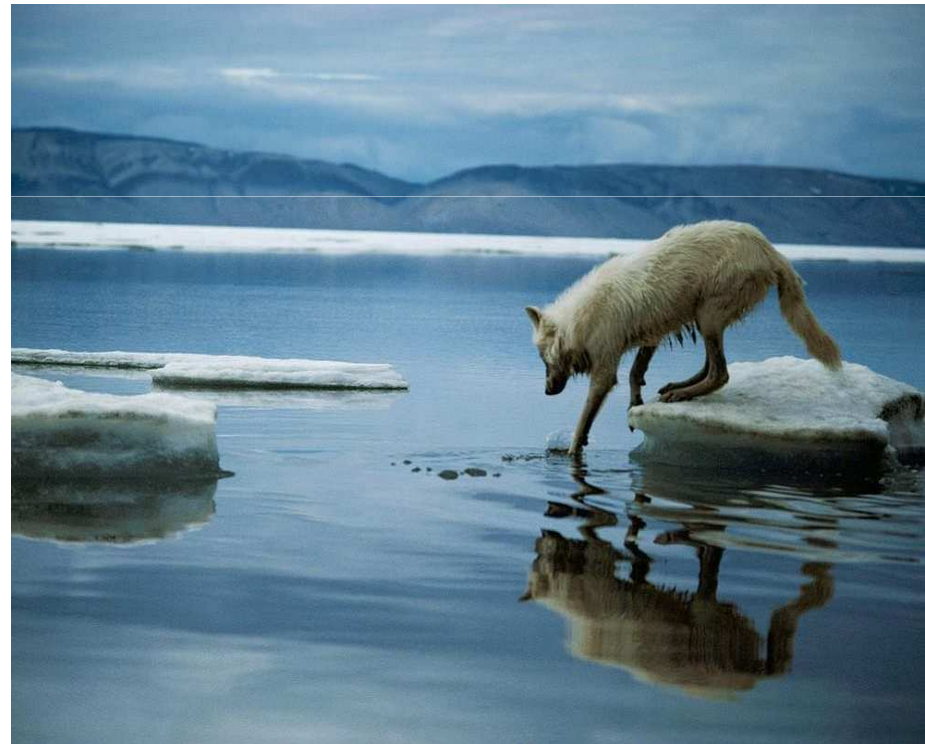
Community Wellbeing and Partnerships

- **Strong, effective partnerships**
- **Multi agency approach**
- **Co-operative, collaborative and proactive**
- **Shared values and objectives**



Key challenges

- Meeting housing need and demand
- Responding to welfare reform
- Supporting and improving the private rented housing market
- Getting everyone to work together



Real opportunities

- **Northampton Wellbeing Partnership**
- **Northampton Partnership Homes**
- **A joined-up approach to housing, social care and health**





Thank you for listening.
Any questions?